FOR REDRESSAL OF CONSUMER GRIEVANCES IT-SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:115/2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

T.Subbulu, Paravalu (V&P), Venkatagiri, Nellore -Dist.

Complainant

AND

1. AE/Venkatagiri Rurals

2.ADE/Venkatagiri

3.DE/Naidupet

Respondents

ORDER

- Complainant presented a complaint in the Forum regarding release of new Agriculture service connection.
- 2. The Respondents No. 1, 2, & 3 had submitted joint reply to the Forum wherein they have stated that during HVDS works the complainant registered the LT application for agriculture purpose and estimate was prepared vide WBS no: A-0283-04-06-31-02-0136. The estimate was sanctioned on 01.05.2017 but the payment was not made by the consumer.
- Since the Respondents have already processed the complainant's application and estimate was also sanctioned by the Respondents, the Forum finds no fault on the Respondents.



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- 4. During the teleconversation with complainant's son to the mobile number 9966162181, he has confirmed that he has paid LT application registration fees for release of agricultural services connection and not paid development charges and security deposit. He has also confirmed that since he is not in a position to pay the amount as per the demand notice he has withdrawn his application and will register a fresh application.
- 5. The complainant is advised to register an application afresh for obtaining Agriculture connection. Accordingly the complaint is disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/-

Sd/-

Sd/-

Sd/

Member (Finance)

Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

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To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063. Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad-500 004.